

A Public Awareness Message for the Public

Iroquois Pipeline Operating Company operates and maintains a natural gas pipeline to bring clean, safe and reliable energy to your area. Pipeline facilities may exist on or near your property. The purpose of this message is to make you aware of our pipeline and what to do in the event of an emergency.

1 Hazards of natural gas

- Flammable in concentrations of approximately 5% to 15% gas in air
- Explosive in a confined space if present in the above concentrations
- Asphyxiation, by displacing oxygen in a confined space

2 How Iroquois prevents pipeline damage

- Participation in one-call and dig-safe programs
- Inspection programs
- Design and construction practices
- Workforce qualifications
- Public education programs
- Industry safety practices and government oversight
- Pipeline markers and facility mapping
- Leak surveys
- Patrol of facilities
- Pressure monitoring
- Odorization
- Communication and coordination with city and municipal agencies
- Security measures
- Integrity Management Programs

3 Help us prevent pipeline damage by

- “Call before you dig” so the location of underground facilities can be marked out.
- Call **811**, or your local one-call center indicated below, at least two working days before you start digging. There is no charge.

New York State 1 800.962.7962

Connecticut 1 800.922.4455

Long Island and New York City

1 800.272.4480

- Notify Iroquois immediately if the pipeline is inadvertently struck during excavation.

- Report unauthorized excavations or suspicious activity at any pipeline facility or on the right-of-way.

4 Pipeline damage can be detected by

- **Smell** – Natural gas is colorless and odorless. Typically, a distinct and recognizable odorant is added to natural gas so that people detect and recognize it quickly.
- **Sight** – A dust cloud, mist, fog, bubbles in standing water, or vegetation that appears to be dead or dying for no apparent reason.
- **Sound** – An unusual noise like roaring, hissing, or whistling.

5 What you should do if you suspect a leak

- Move to a safe location
- Call local emergency responders at 911 and Iroquois' Gas Control at **1 800.888.3982**.
- Do not strike a match; use telephones; operate engines and motors; or switch on/off appliances, lights, or even a flashlight in the area where you smell gas. These items can produce sparks that might ignite the gas and cause an explosion.

6 Location of the Iroquois pipeline

- The pipeline is buried and identified by white and blue markers along the right-of-way with our Emergency Contact Number (1 800.888.3982).

7 How to get additional information

- Visit our website at www.iroquois.com
- Call Iroquois at 1 800.253.5152
- Send Iroquois an e-mail at PSA_Ad@iroquois.com
- Information about pipelines in your area may be available through the National Pipeline Mapping System at www.npms.phmsa.dot.gov

Gas-Emergencies 1 800.888.3982
Non-Emergencies 1 800.253.5152

