

## Creating Awareness for Pipeline Safety

Providing valuable safety information to all our pipeline stakeholders – landowners, public officials and local emergency responders – is an essential part of Iroquois' Public Awareness Program. Every spring, Iroquois produces this newsletter to create awareness of our pipeline and inform our neighbors as to how we can partner together in pipeline safety.

### Hazard Awareness and Prevention

Iroquois operates a 414-mile natural gas transmission pipeline. Natural gas transmission pipelines are considered to be one of the safest and most secure methods of transportation. However, as with all forms of energy, natural gas must be handled properly. Iroquois works diligently to ensure the safety of our pipeline through a variety of measures including:

- Emergency responder outreach
- Participation in One-Call and Dig-Safe programs
- Integrity management
- Public education
- Pipeline markers and facility mapping
- Communication and coordination with city and municipal agencies
- Security measures

### Help Prevent Pipeline Damage

The greatest risk for pipeline damage is unintentional third party intrusion or excavation. Being aware of the presence of the pipeline, and use of the One-Call notification system, are paramount to avoiding such a situation. Ways you can help include:

- Call 811 or your local one-call center at least two full working days before you start digging.
- Report unauthorized excavation or

suspicious activity at any pipeline facility to 800-888-3982.

- Notify Iroquois immediately if you become aware of or suspect you have caused damage to the pipeline. It is imperative that Iroquois inspect or repair (if necessary) the problem as any damage, even if it appears to be minor, may lead to a future leak or failure.



### Leak Recognition and Response

A natural gas leak is usually recognized by smell, sight or sound.

**SMELL:** Natural gas is colorless and odorless. Typically, a distinct and recognizable odorant is added to natural gas so that people detect and recognize it immediately.

**SIGHT:** A dust cloud, mist, fog, bubbles in standing water, or vegetation that appears to be dead or dying for no apparent reason.

**SOUND:** An unusual noise like roaring, hissing or whistling.

### If you suspect a leak:

**MOVE** to a safe location.

**CALL** local emergency responders at 911 and Iroquois' Gas Control at 800-888-3982.

**DO NOT** strike a match, use land or cell phones, operate engines and motors, switch lights or appliances on/

off, or even turn on a flashlight in the area where you smell gas. These items can produce sparks that might ignite the gas and cause an explosion.

### What Emergency Personnel should do if they suspect a gas leak:

**SECURE** the site and take steps to eliminate ignition sources.

**EVACUATE** the general public from the vicinity of the leak.

**CONTROL** secondary fires.

**DO NOT** try to extinguish a gas burning fire unless there is a threat to life.

**CONTACT** Iroquois at 800-888-3982.

### Emergency Preparedness

During 2026, Iroquois will be reaching out to emergency responders and local fire departments that serve its pipeline communities in Albany, Montgomery, Schenectady, Schoharie, Suffolk and Nassau counties in New York to schedule Natural Gas Pipeline Safety and Emergency Response Presentations. In addition, we are offering presentations to any emergency response organization that would like to receive this safety training. Please contact Iroquois Corporate Security Manager Nicholas DuBord at 203-944-7068 for more information or to request a meeting.

**Have you moved, sold your property or rented to a new tenant?** Please notify us so we may update our records: Iroquois Gas Transmission System, L.P., Change of Address Notification, Right-of-Way Department, One Corporate Drive, Suite 600, Shelton, CT 06484. Or, call our Landowner Hotline at 1-800-253-5152, option 2.

## Activities Along the Right-of-Way

Each year, Iroquois conducts cathodic protection and pipeline integrity surveys along its Right-of-Way (ROW). This work may be conducted in several phases. All Iroquois field crews and contractors will carry identification authorizing their presence on our ROW. Please contact Iroquois' Contracting and ROW Specialist if you have questions or require additional information.

### 2026 PLANNED ACTIVITIES

#### SPRING/SUMMER:

- An aerial inspection of the pipeline land route will be performed as part of our Annual Leak Survey.
- In addition, technicians and contractors will walk sections of the pipeline

- to conduct an annual Test Lead Post Survey verifying the effectiveness of our cathodic protection system.
- Pipeline integrity digs will be done at various upstate NY locations to verify data obtained from assessments.
- Technicians and contractors will be installing additional corrosion mitigation measures along the ROW in upstate NY.

#### LATE SUMMER/FALL:

- Vegetation maintenance activities will take place in Montgomery, Schoharie, Albany, and Greene counties in NY.
- Technicians and contractors will walk sections of the pipeline in Montgomery, Schoharie, Albany, and Greene counties in NY to conduct a

- Close Interval Survey to verify our cathodic protection system effectiveness.
- ROW ground repairs will be performed at various locations in CT.
- Additional corrosion mitigation measures along the ROW in Dutchess County, NY and Litchfield County, CT will be installed.

### CONTACT INFORMATION

**Gas Emergencies: 1-800-888-3982**

#### Landowners' Hotline

**Non-Emergency: 1-800-253-5152**

Tammy Keith  
Contracting and ROW Specialist  
203-925-7271  
tammy\_keith@iroquois.com

## Safe Operations & System Reliability

### Iroquois' Integrity Management Program focuses on detecting potential issues as soon as possible.

The importance Iroquois places on safe operations and system reliability is reflected in the use of current technology – not only for our upgrades and expansions, but also in our on-going integrity monitoring program that focuses on detecting potential issues (or areas of concern) as soon as possible. Iroquois' program, in compliance with the safety initiatives of the U.S. Department of Transportation, currently includes the following activities:

- Aerial inspections of our pipeline land route are performed to detect underground leakage.
- Pilots and technicians perform aerial or ground surveillance of the pipeline ROW to spot disturbance or activity near the pipeline by third parties.
- Technicians monitor our cathodic protection system to be sure the system is operating properly and protecting the pipeline from corrosion.
- Internal inspections of the pipeline that help us detect metal loss, dents, or deformation from outside sources.

Our Engineering Services Department evaluates information from all these sources to determine if remedial action is required. Extra measures are taken to protect zones considered to be High Consequence Areas (HCA) such as areas near hospitals, schools, prisons, playgrounds, religious facilities and highly populated areas.

For additional information regarding HCAs in your community, contact Daron Kleppe, Manager, Engineering Services at [daron\\_kleppe@iroquois.com](mailto:daron_kleppe@iroquois.com) or 203-925-7272.



### Call Before You Dig Numbers

- **Nationwide: 811**  
[www.safeexcavator.com/811](http://www.safeexcavator.com/811)
- **Connecticut: 1-800-922-4455**  
[www.cbyd.com](http://www.cbyd.com)
- **New York State: 315-437-7394**  
[www.udiggy.org](http://www.udiggy.org)
- **Long Island & NYC: 1-800-272-4480**  
[www.newyork-811.com](http://www.newyork-811.com)

## Community Grants



*NCLC's ribbon-cutting at the Ledges Nature Preserve trail in Brookfield, CT. The project was funded in part through an Iroquois Grant.*

Iroquois' Community Grant Program is a competitive-based program that provides non-profit organizations based within our pipeline communities, with up to \$10,000 for projects focused on environmental initiatives and passive recreation that result in an improved quality of life for residents.

Iroquois accepts grant submissions twice a year, with May 1st and November 1st deadlines. For more information, visit [www.iroquois.com/corporate-responsibility/community-partners](http://www.iroquois.com/corporate-responsibility/community-partners) for guidelines and criteria, or contact Jill Johnson at 203-925-7215 or [jill\\_johnson@iroquois.com](mailto:jill_johnson@iroquois.com).

